

# Managed Services

20  
years

## Listening is our business.

Look around you. How many devices can you count? What happens when the hard drive dies, when you want to connect an iPhone to your network, or you need to re-connect your broadband? Instead of having umpteen providers for all your different devices, why not have one solution, one contact?

At TAA Connect we believe that the best solution is a team of qualified and experienced technicians managing your IT, mobility and telecommunications infrastructure - together.

TAA Connect have brought the best people in the business together to offer a service we call Managed Services.

TAA Connect first opened its doors in Brisbane in 1992 as a telephony services company, and has since grown to be one of the largest independent suppliers of hardware and communication solutions in Australia. Every year we help businesses to be the best they can be through telephony, IT, audio and video-conferencing, networking, software, point of sale, messaging, mobile and broadband solutions.

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[www.taaconnect.com](http://www.taaconnect.com)

 **TAACONNECT**  
Strength in voice and data systems



24-7  
monitoring



seamless  
support



IT  
management

# Managed Services

## Experience

TAA Connect has been servicing Australian businesses with telephony and IT solutions for almost two decades. We began our company based on knowledge that the key to implementing successful solutions was to truly understand our clients' business, and nothing has changed. We aim not to tell you 'how things will be' but rather, ask 'how would you like things to be?' We hear you.

## What is Managed Services?

It means a lot of things in the IT world, but for you it means just three words: Peace of mind. With the convergence of IT and telecommunications, we have extended our services so that we can 'connect' everything together to make your business more efficient and more effective to manage. Software solutions, video conferencing, broadband solutions: you name it, we can do it. And best of all, we keep your services working with around-the-clock remote monitoring; because we know that businesses need their infrastructure to work every hour of the day, every day of the year.

## What are the benefits?

Simply, we make life easier for you and your team. You can rest assure the well-being of your computer hardware, internet, office phones, mobiles (all those devices your business relies on) are being monitored by our qualified professionals and are secured off-site. You will:

- Enjoy the cost-benefits of outsourcing your IT needs
- Kick the concern that your IT information will leave if your IT manager does
- Focus on doing what you do best, rather than fumbling around with the lousy printer connection (which we can fix before you even know there is a problem)

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Businesses big and small have come to us through the desire for a more holistic approach to managing their telecommunications and IT needs. Speak to a TAA Connect consultant today to see what Managed Services can do for your business. We hear you.  
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