

Tuesday 12th March 2002

To Whom It May Concern:

TAA has been doing business with Terry White Management since 1996. TAA has installed the majority of the telephone/ communication systems in Terry White Chemists stores and been a part of the development team during a major growth period.

The key point of difference that has maintained TAA as a preferred contractor is their ability to deliver on time and within specification. Demonstrating a sense of urgency with the ability to provide service to all stakeholders.

I have been dealing with Bruce Swan and Peter Scheimer over this period. Based on this experience it is with confidence I recommend TAA.

Regards,



William White
National Property Manager